

Easterling, Deborah

231252

From: Easterling, Deborah
Sent: Tuesday, August 02, 2011 1:57 PM
To: 'Amy Ulrich'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Ulrich,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Amy Ulrich [<mailto:amy.ulrich@pbipproducts.com>]
Sent: Tuesday, August 02, 2011 11:17 AM
To: Contact
Cc: Amy Ulrich
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

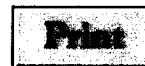
PSC SC
MAIL / DMS



* Required Fields

Date: * August 02, 2011

Letter of Protest
in Docket * _____ - _____ - _____



Protestant Information:

Name * Amy Ulrich

Mailing Address * 2538 Beacon Crest Lane

City, State Zip * Clover, SC 29710 Phone * 704-307-3200

E-mail amy.ulrich@pbipproducts.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a residential customer of the Carolina Water Service Utility that is attempting to raise rates by 80%, the subject of this hearing.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I protest the rights of the Carolina Water Service company to raise rates 80%. Several attempts have been made by various entities to purchase this utility so that rates remain low, and they refuse to entertain these offers. If costs are so out of control that they cannot manage to reduce them, or cover costs with small incremental rate increases, they should not be allowed to be such a monopoly.

They are already at least three times the cost of Charlotte Mecklenburg Water costs.

I fear that residents such as myself are being forced to pay extreme fees now and possibly higher fees in the future not due to costs of the water/water treatment, but due to the inability to manage a company effectively. Why is it the customer's responsibility to cover these costs that were not incurred due to my utilization of the company's product? I wouldn't pay a repair shop for work not performed on my car, or a department store for a product not received.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No.